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[Secure Login](#) 

Simple Steps to Protect Yourself from Cyber Fraud



Protect your accounts from fraudsters in a few, simple steps

We're reaching out to inform you of ways to help safeguard your accounts from fraudsters online. We know that the idea of someone getting hold of your money is an unpleasant thought. The good news is that there are simple steps you can take to protect your accounts.

1. **Install reputable Anti-Virus software** on your devices and be sure to enable automatic updates of the software. This prevents fraudsters from using **malware installed via phishing emails** or other methods to steal usernames and passwords or remotely access computers.
2. **Always use unique usernames and passwords for each of your accounts.** Fraudsters purchase compromised login details from the dark web and test them on various websites to find people who reuse credentials for multiple accounts. Don't let them find yours.
3. **Be aware of social engineering scams.** Fraudsters will sometimes reach out **pretending to be IT or security personnel** to request remote access to computers or request a One-Time Passcode. Unless you have initiated contact with this person, do not give access or Passcodes.
4. **Enroll in Two-Factor Authentication (2FA)** on your Fidelity account as well as with your email and cell phone service providers. 2FA acts as an **extra hurdle for fraudsters**, even if they find out your username and password.
5. **Add extra security offered by your mobile provider.** Features such as "number lock," prevent fraudsters from porting your phone number to a new device and attempting to use your phone number to access account information.

Want to learn more? Visit [our security page](#) for more detailed information on securing your accounts.



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